



# SERVICE AGREEMENT

130 S. 9th Street  
 Worland, WY 82401  
 Phone: (800)647-9841 Fax:(307)347-6366  
 www.rtcom.net

FOR OFFICE USE

INSTALLATION DATE: _____	TELEPHONE NUMBER: _____
CSR: _____	ACCOUNT NUMBER: _____
MODEM SHIPPING ADDRESS: _____	
MODEM: _____	

Subscriber Name \_\_\_\_\_

Billing Telephone Number \_\_\_\_\_ Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Physical Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Day Time Telephone Number \_\_\_\_\_ Contact \_\_\_\_\_ Alternate E-Mail Address \_\_\_\_\_

- BASIC BROADBAND INTERNET (Up to 10 Mbps/1Mbps) \$35.00
- STANDARD BROADBAND INTERNET (Up to 30 Mbps/10Mbps) \$55.00
- ADVANCED BROADBAND INTERNET (Up to 50 Mbps/20Mbps) \$85.00
- PREMIUM BROADBAND INTERNET (100 Mbps/100 Mbps) \$125.00
- GIGABIT BROADBAND INTERNET (1000 Mbps/1000 Mbps) \$350.00
- STANDARD WIRELESS BROADBAND (Up to 30 Mbps/10Mbps) \$50.00
- ADVANCED WIRELESS BROADBAND (Up to 50 Mbps/10Mbps) \$60.00

<b>RESIDENTIAL</b> <input type="checkbox"/> 1-Year* _____ % <b>BUSINESS</b> <input type="checkbox"/> 1-Year* <input type="checkbox"/> 2-Year* <input type="checkbox"/> 3-Year* <b>EQUIPMENT FEE</b> <input type="checkbox"/> Modem Purchase      \$ _____ <input type="checkbox"/> Modem Lease (monthly fee)      \$ _____ <input type="checkbox"/> Outdoor Wireless CPE      \$ _____	<b>BROADBAND TERM DISCOUNT</b> _____ %  <input type="checkbox"/> Residential Feature Bundle \$ _____ (Voicemail, Caller ID, Call Waiting, Call Forward, Anonymous Call Rejection)  <input type="checkbox"/> Business Feature Bundle \$ _____ (Voicemail, Caller ID, Call Waiting, Call Forward, 3-Way Calling, Trunk Hunt, CF Busy, CF No Answer, CF Remote Access, Call Waiting ID)
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\*A penalty will apply for early termination of 1-Year, 2-Year, 3-Year Agreements

EMAIL ADDRESSES

Username - 8 to 20 digits, lowercase letters and/or numbers

\_\_\_\_\_ @rtconnect.net

Password - 8 to 16 letters AND numbers

\_\_\_\_\_

Early Termination Fee \_\_\_\_\_

TERMS AND CONDITIONS

SUBSCRIBER is responsible for payment of all charges that will appear on its monthly phone bill. Failure to pay these charges may result in termination of service for non-payment.

SUBSCRIBER may not resell broadband service to outside parties under this agreement.

SUBSCRIBER will have the option to purchase or lease a modem. Modem lease will include damage inherent to defect of equipment, damage due to lightning or power surge, accidental damage caused by SUBSCRIBER. Modem lease is for a minimum of 1-year or Early Termination Fee may be assessed.

SUBSCRIBER selecting a broadband term discount and/or feature bundle will continue to receive discount as long as SUBSCRIBER is in this Agreement. Pricing for broadband and/or features will go to full pricing if Agreement expires and a new Agreement is not signed.

SUBSCRIBER selecting a Promotional Offer hereby agrees to the terms and conditions as may be defined by RT in the applicable promotional literature (attach).

SUBSCRIBER selecting a term discount for a 1- , 2- , or 3-year term will be subject to an Early Termination Fee.

SUBSCRIBER may upgrade to a higher speed Service (Replacement Service) without incurring an early termination or network reconfiguration charge by signing a new agreement. However, the minimum term of the Replacement Service shall be equal to the remaining term of the existing Service Agreement and for a monthly service charge equal to or greater than that of the existing Service with the terms and conditions of this Agreement continuing in full effect; SUBSCRIBER may convert existing Service to a lower priced Service by agreeing to a minimum service term equal to or greater than the original term of the existing Service; Downgrades to a lower speed Service may result in the assessment of an Early Termination Fee.

SUBSCRIBER ACKNOWLEDGES READING, AND AGREES TO ALL TERMS AND CONDITIONS OF THIS AGREEMENT, WHICH TERMS AND CONDITIONS ARE PART OF AND HEREBY INCORPORATED INTO THIS AGREEMENT BY THIS REFERENCE. In the event of unauthorized signature by an agent of a corporate or other business subscriber, the undersigned agrees to be individually liable for amounts not paid when due.

Authorized Customer Signature

Date

Sales Representative

Date

X \_\_\_\_\_

X \_\_\_\_\_



# Business Contract Price Calculator

Speed	Monthly \$185 Install Fee	1 Year 5% Discount No Install Fee	2 Year 10% Discount No Install Fee	3 Year 15% Discount No Install Fee
Basic Broadband 10 Mbps	\$ 35.00	\$ 33.25	\$ 31.50	\$ 29.75
Standard Broadband 30 Mbps	\$ 55.00	\$ 52.25	\$ 49.50	\$ 46.75
Advanced Broadband 50 Mbps	\$ 85.00	\$ 80.75	\$ 76.50	\$ 72.25
Premium Broadband 100 Mbps	\$ 125.00	\$ 118.75	\$ 112.50	\$ 106.25
Gigabit Broadband 1 Gbps	\$ 350.00	\$ 332.50	\$ 315.00	\$ 297.50

# Residential Contract Price Calculator

Speed	Monthly \$185 Install Fee	1 Year 10% Discount No Install Fee
Basic Broadband 10 Mbps	\$ 35.00	\$ 31.50
Standard Broadband 30 Mbps	\$ 55.00	\$ 49.50
Advanced Broadband 50 Mbps	\$ 85.00	\$ 76.50
Premium Broadband 100 Mbps	\$ 125.00	\$ 112.50
Gigabit Broadband 1 Gbps	\$ 350.00	\$ 315.00