



SERVICE AGREEMENT

130 S. 9th Street
 Worland, WY 82401
 Phone:(800)647-9841 Fax:(307)347-6366
 www.rtcom.net

FOR OFFICE USE

INSTALLATION DATE: _____	TELEPHONE NUMBER: _____
CSR: _____	ACCOUNT NUMBER: _____
ROUTER SHIPPING ADDRESS: _____	BILLING TELEPHONE NUMBER: _____
ROUTER: _____	

Subscriber Name _____

Billing Address _____ City _____ State _____ Zip _____

Physical Address _____ City _____ State _____ Zip _____

Day Time Telephone Number _____ Contact _____ Alternate E-Mail Address _____

BROADBAND PACKAGE

STATIC IP ADDRESS QTY _____

NOTES

RT EMAIL ADDRESS

Username - 8 to 20 digits, lowercase letters and/or numbers @rtconnect.net

Password - 8 to 16 letters AND numbers

Installation Fee _____

Early Termination Fee _____

RESIDENTIAL

1-Year* _____ %

BUSINESS

1-Year* 2-Year* 3-Year*

EQUIPMENT FEE

Router Lease (monthly fee) _____

Whole Home WIFI _____

*A penalty will apply for early termination of 1-Year, 2-Year, 3-Year Agreements

RESIDENTIAL FEATURE BUNDLE
\$5.00

- Voicemail
- Caller ID
- Call Waiting
- Call Forward
- Anonymous Call Rejection

BUSINESS FEATURE BUNDLE
\$5.00

- Voicemail
- Caller ID
- Call Waiting
- Call Forward
- 3-Way Calling
- Trunk Hunt
- Call Forward Busy
- Call Forward No Answer
- Call Forward Remote Access
- Call Waiting ID

TERMS AND CONDITIONS

SUBSCRIBER is responsible for payment of all charges that will appear on its monthly phone bill. Failure to pay these charges may result in termination of service for non-payment. Initial bill will include prorated charges on a daily basis from the date service begins until first full monthly billing cycle, PLUS one full month in advance.

SUBSCRIBER may not resell broadband service to outside parties under this agreement.

SUBSCRIBER must lease a modem/router from RT Communications, unless customer is upgrading service to Standard or higher. Router lease will include damage inherent to defect of equipment, damage due to lightning or power surge, accidental damage caused by SUBSCRIBER. If SUBSCRIBER disconnects broadband service, SUBSCRIBER must return modem/router to Range within two weeks of disconnect date, or SUBSCRIBER will be assessed a Router Fee of \$300.

SUBSCRIBER selecting a broadband term discount and/or feature bundle will continue to receive discount as long as SUBSCRIBER is in this Agreement. Pricing for broadband and/or features will go to full pricing if Agreement expires and a new Agreement is not signed.

SUBSCRIBER selecting a Promotional Offer hereby agrees to the terms and conditions as may be defined by RT in the applicable promotional literature (attach). SUBSCRIBER selecting a term discount for a 1-, 2-, or 3-year term will be subject to an Early Termination Fee.

SUBSCRIBER may upgrade to a higher speed Service (Replacement Service) without incurring an early termination or network reconfiguration charge by signing a new agreement. However, the minimum term of the Replacement Service shall be equal to the remaining term of the existing Service Agreement and for a monthly service charge equal to or greater than that of the existing Service with the terms and conditions of this Agreement continuing in full effect; SUBSCRIBER may convert existing Service to a lower priced Service by agreeing to a minimum service term equal to or greater than the original term of the existing Service; Downgrades to a lower speed Service may result in the assessment of an Early Termination Fee.

BY SIGNING BELOW, SUBSCRIBER ACKNOWLEDGES READING, AND AGREES TO ALL TERMS AND CONDITIONS OF THIS AGREEMENT, WHICH TERMS AND CONDITIONS ARE PART OF AND HEREBY INCORPORATED INTO THIS AGREEMENT BY THIS REFERENCE. In the event of unauthorized signature by an agent of a corporate or other business subscriber, the undersigned agrees to be individually liable for amounts not paid when due.

X _____
 Authorized Customer Signature Date

X _____
 Sales Representative Date