

A - Activate  
D - Deactivate

### RT Communications CALLING FEATURES

(Please check the box in front of the feature(s) that you would like to add to your service)

| FEATURE                  | DESCRIPTION              | CODES              | INSTRUCTIONS   |
|--------------------------|--------------------------|--------------------|--|
| <input type="checkbox"/> | Anonymous Call Rejection | A - *77<br>D - *87 | Must be activated from customer's phone by dialing *77. Listen for confirmation beep. To cancel dial *87 and listen for the confirmation beep.   |
| <input type="checkbox"/> | Automatic Call Back      | A - *66<br>D - *86 | When you hear a busy signal, press and release the switch hook. Listen for a special tone. If you've already hung up, lift the handset and listen for a normal dial tone. Dial *66. If the line is still busy, hang up. Your phone will check the number for up to 30 minutes. A special tone callback ring will alert you if the line becomes free. If you lift the handset, your call will automatically be placed. To cancel dial *86.  |
| <input type="checkbox"/> | Automatic Recall         | A - *69<br>D - *89 | Lift the handset and listen for a normal dial tone. If you were on the phone and ignored a call waiting tone, press and quickly release the switch hook. Dial *69. Your call will go through like a normal call. If the line is busy, hang up. Your phone will keep trying the line for up to 30 minutes. A special callback ring alerts you if the line becomes free. Lift the handset to automatically place the call. To cancel dial *89. Listen for the confirmation announcement and hang up.   |
| <input type="checkbox"/> | Call Forwarding          | A - *72<br>D - *73 | To forward your calls, lift the receiver & dial *72. At the dial tone, enter the number where you wish your calls to be forwarded. When someone answers at the forward number, Call Forwarding is put into effect. If there is no answer, or the line is busy, hang up and repeat the previous steps. If you do this within two minutes, you'll hear two beeps, indicating Call Forwarding is in effect. To discontinue, lift the receiver and listen for the dial tone. Dial *73, listen for two beeps. Call Forwarding has been deactivated.     |
| <input type="checkbox"/> | Call Forward Busy        | A - *90<br>D - *91 | Dial *90 and wait for the stutter dial tone. Enter the forwarding telephone number. When an answer is received from the forwarding telephone number, Call Forward Busy has been activated. If the forwarding number is busy or does not answer, the activation steps can be repeated within two minutes, which will activate Call Forward Busy. To deactivate dial *91.  |
| <input type="checkbox"/> | Call Forward No Answer   | A - *92<br>D - *93 | Dial *92 and wait for stutter dial tone. Enter the number of rings desired (2-9), followed by the forwarding number. (If a number of rings other than 2-9 is entered, the activation will fail). When an answer is received from the forwarding number, Call Forward No Answer is activated. If you get a fast busy signal, try deactivating and reactivating. If the forwarding number is busy or doesn't answer, the activation steps can be repeated within two minutes. Call Forward No Answer will then be activated. To deactivate dial *93. |

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| <input type="checkbox"/> Call Forward Remote Access                 | Allows you to turn on, turn off or change your forwarding number from a location other than the station from which calls are being forwarded. In order for this feature to work, customer must also be subscribed to and/or call forward, call forward busy, or call forward no answer.<br><br>If we don't get pin from customer will use 0001 | A - *72<br>D - *73 | A personal pin number must be established with Range Telephone in order to use this feature. Dial access number, (Access number is your prefix plus 4800, example 347-4800). You will hear the line answer with a double beep and a second dial tone. Dial your home phone number (do not use area code) and four digit personal pin number in sequence. You will hear a double beep and a second dial tone. Dial *72. You will hear a double beep and second dial tone. Dial in the number you are call forwarding to (phone number entered does not ring). You will hear a double beep indicating Call Forwarding has been activated. To deactivate Call Forwarding Remote Access, dial your prefix plus 4800. You will hear the line answer with a double beep and a second dial tone. Dial your home phone number (do not use area code) and four digit personal pin number in sequence. You will hear a double beep and a second dial tone. Deactivate by dialing *73. You will hear a double beep indicating Call Forward has been deactivated. |
| <input type="checkbox"/> Caller ID                                  | Allows you to see the caller's name and phone number before answering.   |                    | Requires Caller ID phone or Caller ID display box.  |
| <input type="checkbox"/> Caller ID/ Call Waiting                    | Allows you to see who is calling before answering the second call.   |                    | If you hear a call waiting tone, you can see who's calling you by viewing your Caller ID/Call Waiting display box.  |
| <input type="checkbox"/> Call Waiting                               | A special tone alerts you to a waiting call; the person calling hears a normal ring.   | D - *70            | While on the phone, a special tone alerts you a second call is waiting. Press and quickly release the switch hook on your telephone. Your first caller is automatically placed on hold while you're connected with the second caller. Press and release the switch hook again to return to the original call. To deactivate Call Waiting, dial *70.   |
| <input type="checkbox"/> Calling Name & Number Delivery Blocking    | Allows you to control the display of your name and number on the called party's display unit. Available at no charge to all customers on a per call basis.   | A - *67            | To block your name and number from going out on caller ID on a per call basis dial *67 and then the number you are calling.   |
| <input type="checkbox"/> Calling Name & Number Delivery Suppression | Automatically blocks the delivery of the calling party's name and number on all calls.   | D - *82            | To deactivate this on a per call basis, dial *82. This will send your name and number out on Caller ID boxes.   |
| <input type="checkbox"/> Customer Originated Trace                  | Allows you to initiate a trace on the last incoming call. This is used for threatening & harassing purposes only.  | *57                | Dial *57. This generates a record at the Range Telephone office tracing the number. Information will be given to local law enforcement only.  |
| <input type="checkbox"/> Distinctive Ring                           | Allows two numbers to be assigned to a single line. Each number is assigned a unique ringing pattern so the nature of the call can be determined.  |                    | The main telephone number will have a normal ring. The second number will have a distinctive ring, such as two short rings. If you also have call waiting, the main number will have a normal call waiting tone and the second number will have a distinctive tone, such as two short tones.  |
| <input type="checkbox"/> Long Distance Alert                        | Provides a distinctive ring on all incoming long distance calls.   |                    |   |
| <input type="checkbox"/> Remote Call Forward                        | Allows a telephone number to be forwarded full time to another number. Customer needs to provide forwarding number to Range.   |                    | Programming for Remote Call Forwarding is performed by Range Telephone technicians at the request of the customer. Calls forwarded to a toll location will be billed at the applicable toll rates to the Remote Call Forward customer.  |
| <input type="checkbox"/> Selective Call Acceptance                  | Allows you to have incoming calls screened for acceptance against a user programmable list of directory numbers. Programmable up to 32 numbers.  | A - *64            | Lift the handset and listen for the dial tone. Dial *64. Listen for announcement telling you if feature is on or off. The recorded voice will then tell you how many numbers are currently stored in your acceptable list. Follow the voice instructions and dial 3 to turn the feature on or off.  |
| <input type="checkbox"/> Selective Call Forwarding                  | Allows you to route important calls to an alternate phone number.  | A - *63            | Lift the handset and listen for the dial tone. Dial *63. Follow the voice instructions to establish your list of numbers to be forwarded to a selected number you have designated. Follow the voice instructions and dial 3 to turn the feature on or off. To add the last caller to your forward list, dial #01#.  |

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| <input type="checkbox"/> | Selective Call Rejection | Allows you to have incoming calls from a list of user designated directory numbers rejected. Programmable up to 32 numbers.                | A - *60      | Lift the handset and listen for the dial tone. Dial *60. Listen for announcement telling you if feature is on or off. The recorded voice will then tell you how many numbers are currently stored in your rejection list. Follow the voice instructions and dial 3 to turn the feature on or off. To add the last caller to your rejection press #01#.  |
| <input type="checkbox"/> | Speed Calling 8 Numbers  | Allows you to enter up to eight telephone numbers, either local or long distance. You can then dial those numbers using a one digit code.  | 74#          | Lift the receiver and listen for a dial tone. Dial 74#. Listen for dial tone. Dial one of the 8 one-digit access code numbers (2-9). Dial the number you wish to speed code. Press the # key. Listen for confirmation tone to indicate your Speed Calling number is established. To call someone on your Speed Calling List, lift the handset and listen for the dial tone. Dial the one digit speed code, followed by the # sign.  |
| <input type="checkbox"/> | Speed Calling 30 Numbers | Allows you to enter up to thirty telephone numbers, either local or long distance. You can then dial those numbers using a two digit code. | 75#          | Lift the receiver and listen for a dial tone. Dial 75#. Listen for dial tone. Dial one of the 30 two-digit access code numbers (20-49). Dial the number you wish to speed code. Press the # key. Listen for confirmation tone to indicate your Speed Calling number is established. To call someone on your Speed Calling List, lift the handset and listen for the dial tone. Dial the two digit speed code, followed by the # sign.   |
| <input type="checkbox"/> | Three Way Calling        | Allows you to add a third party to your conversation.  |              | To add a third party and hold your existing call, depress the switch hook for about one second. After you get a stutter dial tone, dial the third number. When the third party answers, you may talk privately before completing your three way connection; or with your third party on the line, depress the switch hook for about one second to add the holding party. Your three way call is now in effect. To disconnect the third party, depress the switch hook for about one second. You will now have only the original party the line. To disconnect completely, simply hang up. |
| <input type="checkbox"/> | User Transfer            | Allows you to transfer an established call to another line.  |              | Use of this feature also required Three Way Calling. The transferring party is billed for the charges associated with transferred calls.  |
| <input type="checkbox"/> | Voice Mail               | Answers your phone calls while you are talking on the phone or if you're unable to answer an incoming call.                                |              | Refer to VOICE MAIL SERVICE brochure  |
| <input type="checkbox"/> | Warm Line                | Allows you 30 seconds after going off hook to dial before automatically placing a call to a predesignated number.                          |              | Customer must provide the predesignated number to Range Telephone.  |
| <input type="checkbox"/> | Wire Care                | Provides maintenance on inside wire and jacks.   |              | Range will identify the problem and repair or replace telephone wire that runs from the connection point to the inside jacks.<br>* Must have at least one working jack prior to initiation of this plan. Rewiring of jacks not wired to industry standards are excluded. Business' may have two lines maximum.  |